

<b>IVR SOLUTIONS:</b>	<b>Retail</b>	<b>Health Care</b>	<b>Bank &amp; Finance</b>	<b>Travel &amp; Transport</b>	<b>Govt.</b>	<b>Call Centre</b>
• Information retrieval	✓	✓	✓	✓	✓	✓
• Telephone surveys	✓	✓	✓	✓		✓
• Emergency notifications		✓		✓	✓	✓
• Virtual receptionists	✓	✓		✓	✓	✓
• Auto-attendants	✓	✓	✓	✓	✓	✓
• Call center automation	✓	✓	✓	✓	✓	✓
• Order status	✓	✓	✓	✓	✓	✓
• Package tracking	✓	✓			✓	✓
• Conferencing solutions	✓	✓	✓	✓	✓	✓
• Virtual call centers PBX	✓	✓	✓	✓	✓	✓
• Predictive dialers	✓	✓	✓	✓	✓	✓
• Voicemail services	✓	✓	✓	✓	✓	✓
• Unified messaging	✓	✓	✓	✓	✓	✓
• Bill reminder	✓	✓	✓	✓	✓	✓
• Bill collection	✓	✓	✓	✓	✓	✓
• Account balance & transfer	✓	✓	✓	✓	✓	✓
• Voice Portals	✓	✓	✓	✓	✓	✓
• Telesales	✓	✓	✓	✓		✓
• Email by phone	✓	✓	✓	✓	✓	✓
• Virtual agents	✓	✓	✓	✓	✓	✓
• Auto attendants	✓	✓	✓	✓	✓	✓
• Call routing	✓	✓	✓	✓	✓	✓
• Call recording solutions	✓	✓	✓	✓	✓	✓
• Audio broadcast services	✓	✓	✓	✓	✓	✓
• Real estate information lines	✓					
• Political campaigns					✓	✓

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